

SERVICE
MAINTENANCE
TECH SUPPORT
SPARES
CONSUMABLES
TRAINING
MANUFACTURE



Fast, Effective,
Affordable Service



The Professional Solution

Mass Spec Service Solutions

Total service support for mass spectrometry laboratories.

We're committed to fast, effective MS service at affordable cost with a variety of service plans to suit individual laboratory requirements.

Regular system servicing

Regular service is a must to obtain optimum productivity year in, year out from your instrument. LC/GC-MS service from our team of enthusiastic and experienced engineers will enable your lab to obtain the best return from your investment in terms of data quality, throughput and system reliability. IQ/OQ certification is optionally available for labs requiring full system accreditation.



Our Commitment

- Rapid, effective response to customer needs.
- High quality components, spares and MS ancillaries supply.
- Affordable service cost.
- Direct engineer contact.

Meeting Needs

By working with customers to devise a service plan meeting individual requirement and budget.

MS Service

The MSSS field service team is backed by in-house service support engineers with extensive stocks of tested and warranted spare parts and components for most Water/ Micromass instruments ready for immediate despatch.

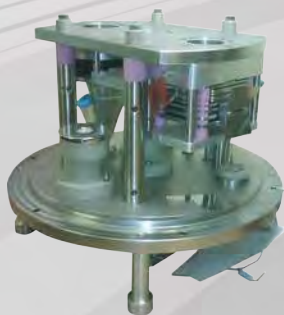
A clean assembly facility with dedicated staff ensures fast delivery of quality components for instrument repair or upgrade.



Mass Spectrometer Service Plans

Mass Spec Service Solutions ability to deliver a custom made service package guarantees that you will receive service meeting your specific requirement. Our knowledge and long experience will identify the most efficient and cost effective service plan for your lab.

| Maintenance Services | Platinum | Gold | Silver |
|----------------------------|----------|------|--------|
| Preventative Maintenance | ✓ | ✓ | ✓ |
| Emergency Service Visits | ✓ | ✓ | ✓ |
| Replacement Parts | ✓ | ✓ | ✗ |
| All Engineer & Other Costs | ✓ | ✗ | ✗ |



Quality

Mass Spec Service Solutions is fully certified and accredited to ISO 9000 standards of supply, manufacture, installation and servicing of mass spectrometers and associated products.



Precision

With years of workshop experience, Mass Spec Service Solutions has the skills required for fine detail components such as this high resolution slit assembly for the Autospec.



Refurbished Instruments

Fully warranted refurbished instruments provide the affordable route to obtaining MS facilities without sacrificing performance or capability. A refurbished mass spectrometer will provide years of good service avoiding the major expense of new instrumentation. Mass Spec Service Solutions installs and commissions refurbished MS instruments world-wide to manufacturers original and fully warranted specifications. We also provide in-house or on-site MS operator training courses.

MSSS Ashton Works



Refurbished Autospec



MS Upgrades

MS Engineering, our associate company, manufactures components, spare parts and ancillary equipment for mass spectrometry from our well-equipped engineering workshop. Illustrated is our replacement GC-MS interface and reference inlet for the Autospec.

High mass Q-ToF Ultima conversion enables studies of macromolecular proteins to well over 800KDa.

MS Ancillaries

MS Engineering Products

MS Engineering division manufactures a range of ancillary equipment for MS systems including benches, vacuum pump anti-noise units and nitrogen generators. Custom design and prototype manufacture for development projects are also undertaken by our workshop team.

MS Lab Benches



Waters Xevo Q-ToF with vacuum pump noise suppression enclosure.



MS bench with Scroll pump anti-noise unit.



Custom made MS bench for Sheffield University.

Nitrogen Generators

A range of units is available with or without air compressors. Compressor units supplied in vertical or horizontal configuration to suit lab space requirements.



Noise Suppression Units

Single, double or triple pump enclosures with full overheating protection meeting EU noise protection regulations.



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